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POWER OUTAGES To report a power outage, call 844-473-6668. We are available 24 hours a day, 7 days a week.

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WE EXIST TO SERVE YOU

"We're here to serve you." These words may sound generic, but to us your local electric cooperative — they mean everything.

Miami-Cass REMC was created to serve our community. Back in the day, neighbors banded together and formed our co-op to bring electricity to an area where there was none. That mission-focused heritage is the golden thread that is woven throughout our history.

Today, the REMC is continuing to power the community. While our focus has remained on providing reliable energy to our members, today's energy landscape and consumer expectations are far different than they were decades ago. That's why we're adapting, to keep pace with changing technology, evolving needs and new expectations.

Serving as your trusted energy advisor means we want to help you save energy (and money) and provide advice and information on a range of energy topics. For example, if you're looking for ways to save energy, visit **wvpa.com/savingenergy-money/** for ideas to increase the energy efficiency of your home. Understanding how your home uses energy can help determine the best ways to modify energy use and keep more money in your wallet.

Along with electricity, we are also working diligently to deploy fiber internet. These services will help our members with cost-effective, reliable broadband for work, education, health and overall quality of life. At Miami-Cass REMC, we recognize the power of connection. These broadband services will improve communication to our substations which will enable us to better serve our members!

So, the next time you hear the phrase "we're here to serve you" from Miami-Cass REMC or Broadway Broadband, we hope you know that we mean it. We continue to evolve with the times, and in return, we've found additional ways to serve you and provide more options to power your life.

We're here whenever you need us. Connect with us online, in person, through the SmartHub app or our social media channels. However you choose to connect, please let us know how we can serve you better.



co-op news

Don't overlook attic, crawl space

Cool air could escape from your home this summer through two spaces you probably don't pay much attention to: the attic and the crawl space under your home.

If your attic doesn't have enough insulation, it could let cool air out and hot, summer air in. Even though your home was probably built with plenty of insulation, it can thin out and fall away as time passes. Poke your head into the attic and look: Do you see bare spots on the attic ceiling or floor? If so, consider having some more insulation installed.

The same goes for spaces below grade, such as a crawl space or a basement. When that space is poorly insulated, it can make the floors on your main living level feel cold and can cause uneven temperatures in your rooms.

Have a contractor take a look. You could need more insulation in rim joists, the basement or the crawl space.



EASY WAYS TO CUT YOUR SUMMER ENERGY BILLS

The quickest way to lower your energy costs is to conserve.

Here are some simple things you can do that will help you save energy this summer:

Give your stove a rest. A microwave oven uses twothirds less energy than your stove to cook and heat food. Other energysavers: grilling outdoors or enjoying cold, healthy soups and salads as the main course.

Load the dishwasher. It uses less water – and less energy to heat the water – than washing dishes by hand. Deselect the "heated dry" option to let your dishes air dry, and you'll save even more.

Keep the refrigerator full. A full fridge uses less energy than a partly empty one because the cold food prevents it from warming up too fast when you open the door.

Inch up your thermostat. If you dress in light clothing and turn on your ceiling fans while the air conditioning is running, you'll be comfortable at 78 degrees Fahrenheit. You'll save between 1% and 3% on your cooling bill for every degree you move your thermostat higher than 72. By running your air conditioner and ceiling fan together your house will feel 4 degrees cooler.

5 Remember to turn ceiling fans off when you leave a room. Fans cool people, not the air. 6 Run the dishwasher and pool pump, and do the laundry after dark. It's most expensive to use electricity when everyone else is using it.

7 Turn on the dishwasher, washing machine and clothes dryer only when they're completely full.

Unplug the refrigerator in your garage. A half-empty, out-of-date refrigerator trying to keep items cold in a hot, uninsulated garage is one of your home's biggest energy hogs.

Replace air conditioner filters every month in the summer.

Move lamps, the TV or any other heat-emitting electric appliance away from your thermostat. The heat can trick the thermostat into "thinking" it's hotter in the house than it is. In response, it will make the house colder than it should.

Lower the temperature of your water heater to 120 degrees. That will save you money, and it's safer than a higher setting because 120 degree water won't scald anyone.

Install a programmable thermostat. It's truly one of the best ways to save energy, and not just in the summer. The catch: It doesn't save energy if you don't program it. Tell it to raise the temperature of your home by at least seven degrees when everyone leaves the house for the day, and four degrees at bedtime.



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More Info broadwaybroadband.net

THE FUTURE CAN BE LIT WITH ENERGY SAVINGS! CALL FOR YOUR FREE ENERGY AUDIT TODAY!

Keep metallic balloons inside

METAL-COATED BALLOONS, OR MYLARS, CAN CAUSE POWER OUTAGES AND POSE A PUBLIC SAFETY RISK.

The metallic coating can conduct electricity, and can cause a short circuit or power surge when in contact with power lines. This can lead to large-scale power outages, melting of electrical wires, and fires, leading to possible injuries and property damage.

TO REDUCE THE RISK OF OUTAGES AND INJURIES ASSOCIATED WITH MYLAR BALLOONS, HERE ARE SOME IMPORTANT TIPS:

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- Keep Mylar balloons away from power lines.
- Securely tie helium-filled metallic balloons to a weight that is heavy enough to prevent them from floating away. Do not remove the weight until the balloons are deflated.
- Never use metallic ribbon with metallic balloons.
- Puncture and deflate metallic balloons once they are no longer in use because they can stay inflated for several weeks. Please dispose of them properly in an enclosed trash receptacle.
- Never release helium-filled Mylar balloons into the sky!
- If you see a Mylar balloon that has contacted a power line or floated into an electrical substation, never attempt to retrieve it yourself. Keep yourself, your equipment, and all other items and people, at least 20 feet away. Call the electrical utility if you know it, or call 911.



Board meets in MAY

- 1. Counted seven board members attending. Attorney Jeremy Fetty attended via teleconference.
- 2. Jim Savage presented the WVPA monthly report.
- 3. Fetty presented the legal report.
- 4. Rob Schwartz presented the monthly CEO report.
- 5. Minutes from previous board meeting were approved.
- 6. Financial reports were reviewed and approved.
- April monthly operating, member services, human resources and safety reports were reviewed and approved.
- Set next board meeting for Tuesday, June 27, at 7:30 p.m. at the REMC headquarters.

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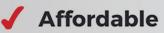


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