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OFFICE HOURS

7:30 a.m.-4 p.m., Monday-Friday

STREET ADDRESS

3086 W. 100 N.
 Peru, IN 46970

MAILING ADDRESS

P.O. Box 168
 Peru, IN 46970

POWER OUTAGES

To report a power outage, call 844-473-6668. We are available 24 hours a day, 7 days a week.

BOARD OF DIRECTORS

- Donald E. Willson, *President*
- Dennis "Jim" Savage, *Vice President*
- Cindy Scott, *Secretary-Treasurer*
- Tony Caldwell
- Mark B. Hahn
- Scott Marschand
- Todd Smith

STAFF

- Robert Schwartz
CEO
- Brandon Williams
Director of Operations
- Matt Mavrick
Director of Information Technology
- Kim Burton
Director of Member Services
- Stephanie Ziems
Director of Finance and Accounting

Ways you can save!

CONSIDER A HOME ENERGY AUDIT



Miami-Cass REMC is here for you and, given the challenging times we've all experienced the last few months, I'd like to share

some information and ideas to help you save energy and money.

An energy audit is one of the best ways to determine how energy efficient your home is. An audit can also identify areas for potential energy savings. Miami-Cass has been offering free energy audits for many years. If you would prefer to do an energy audit yourself, try ENERGY STAR®'s online audit. Visit www.energystar.gov, then enter "home energy yardstick" in the search box to get started. But keep in mind, an online audit will not be as thorough as an in-home audit.

PUTTING POWER IN YOUR HANDS

Prepaid metering is intended to aid in budgeting your monthly energy costs. Our members can pay for electricity before it is used, then use the electricity until the credit expires. During the time period for which you have paid, you will receive regular feedback regarding your balance. Our SmartHub app allows you to watch your use daily. Industry studies show that consumers who participate in prepaid metering plans use up to 10% less electricity.

Kim Burton is your trusted energy advisor. If you have questions about your bill or additional ways to save energy, please let us know. We are only one click or phone call away.

ROB SCHWARTZ CEO



A home energy audit can help pinpoint areas of potential energy savings.

PHOTO COURTESY OF UNITED COOPERATIVE SERVICES.



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SAVE THE DATE

*Miami-Cass REMC
Virtual Annual Meeting*

TUESDAY, SEPT. 15

5:30 to 6:30 p.m.

Increased prizes for drawing!

Read the September issue
of *Indiana Connection* for
further details.



Board meets in **MAY**

1. Counted seven board members attending via teleconference. Miami-Cass REMC attorney Jeremy Fetty also attended via teleconference.
2. WVPA board report was given by Jim Savage.
3. Schwartz presented the monthly CEO report.
4. Minutes from the previous board meeting were approved.
5. Financial report given by Schwartz.
6. April monthly operating, member services and safety reports were reviewed and approved.
7. Set the next board meeting for Tuesday, June 30, at 7:30 p.m. in the Miami-Cass REMC boardroom.

Keep metallic balloons inside



**METAL-COATED BALLOONS, OR
MYLARS, CAN CAUSE POWER OUTAGES
AND POSE A PUBLIC SAFETY RISK.**

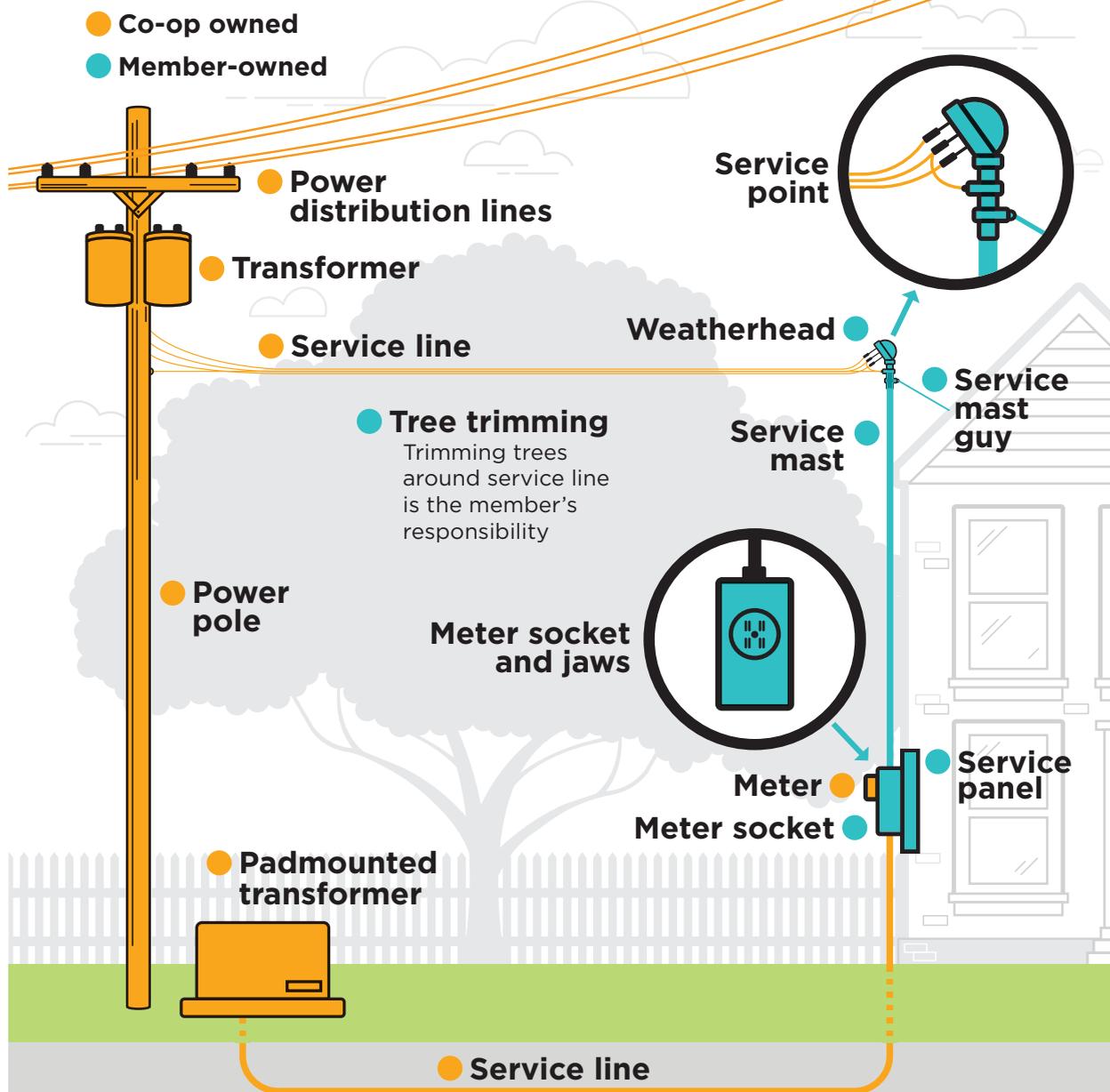
The metallic coating can conduct electricity, and can cause a short circuit or power surge when in contact with power lines. This can lead to large-scale power outages, melting of electrical wires, and fires, leading to possible injuries and property damage.



Who Owns What?

Electric Co-op Owned Equipment vs. Member-Owned Equipment

This graphic depicts equipment owned by the co-op (in gold) and the member (in blue). If a storm damages any equipment owned by the co-op, we are responsible for repairs. If a storm damages any member-owned equipment, the member is responsible for repairs. Members should hire a licensed electrician when making any repairs to member-owned equipment.



Note: This graphic depicts overhead and underground service. Please be aware of which type of service you receive at your home or business. Anything past the meter on underground service is member-owned.

WELCOME, NEW EMPLOYEES!

Last month, we introduced you to two new employees who joined our team through our new Broadway Broadband Powered by Miami-Cass service. This month, we are highlighting two additional employees.

Richard “Ricky” Morton

has been with Broadway Broadband for almost two years. A fiber and repair lead technician, he develops, maintains and constructs broadband services. Among his duties: aerial hanging, underground digging, splicing, hanging strand and termination of fiber.

Morton also helps customers with any questions about broadband installation or service and troubleshooting.

Prior to joining Broadway Broadband,



RICHARD MORTON

Morton lived in Florida and did home repair. He moved to Indiana to be closer to his sister and her family. He enjoys fishing, hunting and riding his motorcycle.

He is happy to see the co-op's growth in broadband ventures through both increased towers and customers.

Michael Pigg

is a wireless and fiber technician. He is responsible for performing maintenance as well as initial connects/disconnects to CPE (Customer Provided Equipment) to all fixed and fiber networks. He also maintains, installs, and decommissions fixed wireless equipment on company-owned or leased towers. He also performs basic troubleshooting/network management of all company-owned network equipment, installs/



MICHAEL PIGG

realigns antennas and radios on towers and on customer premises, and troubleshoots trouble calls taken from customers.

Pigg started with Broadway Broadband in 2015 immediately following his time in the military. He spent six years in active duty and two years in the reserves. His last position in the military was Marine Corps MAGTF planning specialist.

He enjoys streaming video games and has hosted online charity events benefiting organizations such as Wounded Warriors and St. Jude Hospital. He is also an avid rifleman.

Pigg enjoys being a part of growing local internet availability. He appreciates the impact that can have on the community.

The staff and board of directors of Miami-Cass REMC are excited to have Morton and Pigg as part of the team of Broadway Broadband Powered by Miami-Cass.



HANDS FREE

★ INDIANA ★

New State Law Begins July 1, 2020