**PREPAYMENT SERVICE AGREEMENT**

**MIAMI-CASS REMC**

Miami-Cass REMC offers a prepaid metering option to any member who has a single-phase residential electric service that is no greater than 200 amps and 120/240 volts.

As a prepay member, I understand that my previous account must be paid in full and any existing deposits will be applied to outstanding balances and/or my new prepay service. The REMC may agree to pay off a previous balance by using 35% of future payments on the past due until it is paid in full. My prepay account Base Charge are subject to the same monthly recurring charges and are prorated per day. Charges continue to accumulate even if balance is less than $0.

I understand that the minimum purchase of electricity for prepay is $25 after an initial payment of $50 (minimum) to start prepaid service.

As a prepay member, I understand that no monthly billing statement will be mailed to me. Each day, you will receive notifications of your balance \_\_\_\_\_\_\_\_\_\_ *(initial)*, by email. All prepay members must enroll in SmartHub to be able to receive email notifications.

I understand, that if my prepay account balance becomes negative; my service will be disconnected around 11:00 am, Monday-Friday, excluding holidays and other office closures. To avoid disconnect, payments must be made by 10:00 am that day. Payments may be made via SmartHub app, on our website [www.mcremc.coop](http://www.mcremc.coop), pay by phone (866-999-4484), in our office during normal business hours using our kiosk for credit card payments or cash at our member service window. A drop box is available after hours (no cash please) for your payments during non-business hours. If you are subject to disconnect or disconnected, do not use the drop box, please come into the office.

I understand that if my prepay account is disconnected due to a negative balance; my service will be reconnected after payment to a positive balance. This is done through our metering system and your service may not reconnect immediately.

I understand the difference between prepay and traditional post-paid service and I am voluntarily requesting prepay service from Miami-Cass REMC.

Electric service will be subject to immediate disconnection anytime prepay account has a balance less than $0. **Medical conditions and/or inclement weather will not postpone disconnection. Prepay accounts are not eligible for a payment arrangement.** \_\_\_\_\_\_\_\_\_\_ *(Initial)*

Prepayment Service Agreement and Policies are subject to change.

I have read and agree to the terms of the Prepayment Agreement. \_\_\_\_\_\_\_\_\_\_ (Initial)

Member Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Account Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Physical (911) Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Mailing Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City, State, Zip: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Cell Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Meter Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Would you like to participate in Operation Round Up \_\_\_\_\_Yes \_\_\_\_\_\_No

Member Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_